



## BIOGRAPHY

### Donna Eaton

Commercial Lines Account Placement Specialist

Donna Eaton has been with OAA since winter, 2015. Donna brings 38 years of experience to OAA. She started her career in 1978 in casualty rating at Hartford and has worked in various insurance agencies as a customer service representative, helping producers write and service customer's insurance policies.

Donna has seen an evolution in the way business is done. She embraces technology without losing the old-school practice of good, solid customer service and an impeccable work ethic.

Donna continues to learn by participating in various customer service representative insurance classes and continuing education classes and courses.

Donna enjoys her grandkids (at all ages). She also loves sewing, embroidery, knitting, crocheting and reading.